

Alex Rivera

Staff Engineer · Platform & Payments
San Francisco, CA · alex@workhistory.ai

Summary

I build reliable product platforms and mentor engineers to ship with confidence. Open to staff+ roles and advisory work. Previously Lattice and Stripe — focused on payments reliability, developer experience, and hiring systems that scale.

Experience

Staff Engineer

Northstar Pay · Document Verified
2021-03-01 – Present

Led multi-region payments platform serving \$2B+ annual volume. Cut incident MTTR by 40%, introduced error budgets, and mentored a team of 8 across payments, ledger, and developer platform.

Trust: Document Verified via Workhistory.ai verification

Senior Software Engineer

Lattice · Work Email Verified
2018-01-01 – 2021-02-28

Built growth experimentation stack and hiring workflows used by 1,000+ companies. Owned performance review cycles end-to-end; reduced time-to-insight for people ops by 60%.

Trust: Work Email Verified via Workhistory.ai verification

Education

UC Berkeley

B.S. · Computer Science

Skills

Ruby on Rails (Expert) · PostgreSQL (Expert) · System Design (Expert) · Product Thinking (Advanced)